

Annual Report
FY2015
CICOA Aging & In-Home Solutions





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2015 leadership accomplishments donors

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Orion H. Bell IV
President and CEO
CICOA Aging & In-Home Solutions

leadership^{history} president's note accomplishments

As a college student, I completed the requirements to teach high school social studies. As I prepared for my first lesson for an eighth-grade history class, my professor gave me a piece of advice.

"The only time to use a date," he said, "is to hang a story on."

History can be a dry topic for many people. It is important to discover the people and the stories behind the data.

An annual report is a bit like that history lesson. It is easy to see it simply as a list of names, a set of financial statements, an accounting of the number of meals

served, trips provided or home visits completed. But it can be so much more.

This report is also a collection of stories. It is the story of family caregivers better able to care for their loved ones at home. It is the story of a senior who looks forward to the visit from her Meals & More driver each day. Of adult day programs and shopping trips. Of a care manager helping a young mother find respite care for a fragile child.

It is also a story of what did not happen. How the ramp that was installed prevented a fall and a trip the emergency room.

Of the people who did not have to move out of their family home. Of fewer medication errors, less isolation and fewer nursing home stays.

It is the story of people—of the thousands of people who found answers to their questions and resources to meet their needs. And, it is the story of the people who made it possible—people who donated their time, talent and treasure to help make the stories into realities.

Thank you for your support of CICOA.

statements^{content} history donors

- ◆ The fifth annual Safe At Home event was held Saturday, Sept. 20, 2014. In addition to home modifications and fall risk assessments, we provided flu prevention information through the National Council on Aging's Flu + You campaign, and Walgreens offered free flu shots.
- ◆ CICOA volunteers participated in Indy Do Day with the Mapleton Fall Creek Community Development Corporation, expanding a neighborhood park with senior friendly fitness stations and new and refurbished playground equipment.
- ◆ CICOA celebrated its 40th anniversary in 2014, culminating in the "Disco Ball" in October, which raised more than \$97,000 for the CICOA Foundation.
- ◆ CICOA served its 18 Millionth Meal at the Indianapolis Motor Speedway in November. Verizon IndyCar Series driver Ed Carpenter presented CICOA's representative 18 Millionth Meal.
- ◆ The 2015 Signature Breakfast was CICOA's most successful fundraising event to date, raising \$122,194.69 in cash and pledges. Milana Riggs of Carmel, Indiana was named the 2015 Caregiver of the Year.
- ◆ CICOA joined IHIE, the Indiana Health Information Exchange, which connects 94 hospitals, more than 25,000 physicians, and 110 other organizations to help improve healthcare delivery and coordination. The connection with IHIE is one of the first in the nation for a social services agency and provides a virtual patient record for CICOA clients in the electronic medical records system (EMR).
- ◆ The Richard M. Fairbanks Foundation was presented with the Impact Award for its philanthropic support of CICOA and its grant to help CICOA develop an EMR.
- ◆ This year's Partner Award was given to the Healthy Aging Brain Center Medical Home at Eskenazi Health for its role in the development of CICOA's EMR.
- ◆ Mickey Maurer was named the Spirit Award recipient in appreciation for his support of CICOA's 40th anniversary events.
- ◆ CICOA presented the FY2016-FY2018 Strategic Plan at the June Annual Meeting, emphasizing its focus on the "Triple Aim" of better health, better care and lower cost.

key accomplishments

history
leadership content

CICOA Aging & In-Home Solutions is a not-for-profit agency and one of 700 Area Agencies on Aging nationwide. Established in 1973 by an amendment to the 1965 Older Americans Act and incorporated in 1974, CICOA is not a government agency, but oversees state and federal funds and private donations to provide information, advocacy and support services for older adults, people with disabilities and family caregivers.

CICOA is Indiana's largest Area Agency on Aging and serves Boone, Hamilton, Hancock, Hendricks, Johnson, Marion, Morgan and Shelby Counties, where more than 26 percent of Indiana's population lives. In FY 2015 (July 2014-June 2015), CICOA and its network of providers delivered the following services:

Aging & Disability Resource Center

- ◆ Handled 119,433 incoming and outgoing calls providing information and assistance.
- ◆ Conducted 4,956 telephone assessments.
- ◆ Referred more than 22,199 callers to other community resources.
- ◆ Participated in 365 health fairs and speaking engagements.
- ◆ Engaged 957 volunteers in 23,692 hours of community service.
- ◆ Logged 298,744 visits to CICOA's website.

In-Home Services

- ◆ Brokered in-home care management services, such as homemaker, home health aide and attendant care to 4,730 clients.
- ◆ Conducted 8,651 nursing facility preadmission screenings.
- ◆ Improved the transition of 541 individuals from inpatient hospital settings to other care settings through Care Transitions.

Meals & More

- ◆ Delivered 491,315 meals in our eight-county area.
- ◆ Served 379,697 home-delivered meals.
- ◆ Served 104,711 meals at neighborhood meal sites.
- ◆ Served 6,907 meals through the meal voucher program.
- ◆ Served 4,354 individuals in Central Indiana.

Caregiver Support

- ◆ Conducted 103 caregiver workshops/presentations.

Safe at Home

- ◆ Completed 162 home modifications to enhance accessibility and home safety.

Transportation

- ◆ Funded or directly provided 49,574 one-way trips. This included direct transportation trips (Essential Needs, Shuttle) and funded trips (Reuben Center, Taxi Discount Coupons, Wheelchair Vouchers, New Freedom Vouchers).



empowers older adults,
those of any age with a disability
and family caregivers

TO ACHIEVE
the greatest possible

Independence,
DIGNITY
AND
Quality
OF **Life.**

donors audited content
financial statements
 accomplishments

YEAR ENDED JUNE 30, 2015

CICOA Aging & In-Home Solutions, Inc.
 and CICOA Foundation, Inc.
 Combined Statements of Financial Position

REVENUE

Federal and state grants	\$11,943,897
Medicaid service fees	5,583,524
Project income	531,796
Contributions and grants	657,171
Fund raising events	184,443
Interest income	1,616
Gain on beneficial interest	15,176
Other income	256,508
In-kind contributions	540,743
	<u>19,714,874</u>
Net assets released from restrictions	-
Total Revenue	<u>\$19,714,874</u>

EXPENSES

Program services	
In-home services	\$8,891,961
Nutrition	4,322,838
Other	5,414,322
Total program services	<u>18,629,121</u>
Administration	1,161,842
Fund raising	327,982
Total expenses	<u>\$20,118,945</u>

Change in net assets	(404,071)
Net assets at beginning of year	<u>\$4,253,248</u>

NET ASSETS AT END OF YEAR \$3,849,177

ASSETS

Cash and cash equivalents	\$1,938,540
Accounts receivable	2,245
Grant reimbursements receivable	2,702,608
Contributions receivable	18,270
Prepaid expenses	13,940
Beneficial interest in assets held by Central Indiana Community Foundation, Inc.	744,226
Property and equipment	313,573
	<u>\$5,733,402</u>

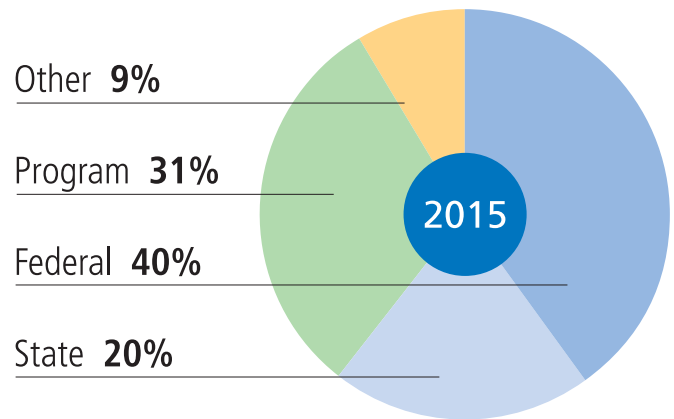
LIABILITIES AND NET ASSETS

Liabilities	
Accounts payable	\$1,159,648
Accrued payroll and expenses	237,270
Accrued leave	465,556
Due to funding source	21,751
Other liabilities	-
Total liabilities	<u>\$1,884,225</u>

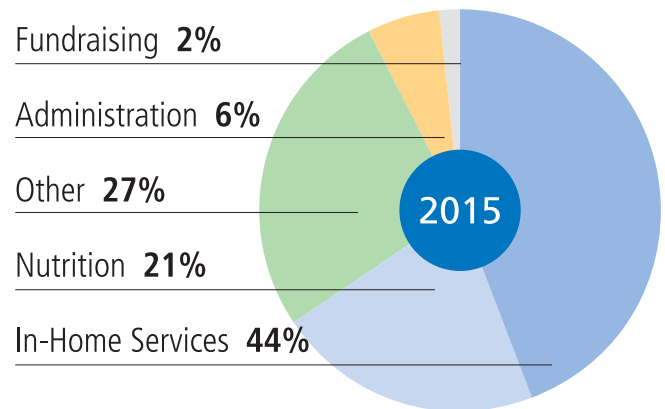
Net Assets

Unrestricted	\$2,965,709
Temporarily restricted	658,740
Permanently restricted	224,728
Total net assets	<u>3,849,177</u>
TOTAL LIABILITIES and NET ASSETS	<u>\$5,733,402</u>

FY2015 Sources of Revenue



Expenses



A complete financial audit by independent auditors Crowe Horwath LLP may be obtained on request.

annual campaign

leadership
accomplishments

donors
history

BUSINESSES & FOUNDATIONS

Champion — \$10,000+

Central Indiana Senior Fund, a CICF Fund
American Senior Communities
Barnes & Thornburg, LLP
Richard M. Fairbanks Foundation, Inc.
Hoover Family Foundation
James Proctor Fund for Aged Men and Women, a fund of The Indianapolis Foundation, a CICF Affiliate
Kendrick Foundation, Inc.
Unique Home Solutions
United Way of Central Indiana

Leader — \$5,000+

Blue River Community Foundation
Care Institute Group, Inc.
Citizens Energy Group
Comfort Keepers
Fuzion
Lilly Endowment Inc.
National Council on Aging
Printing Partners
United Home Healthcare, Inc.

Benefactor — \$2,500+

AARP Indiana State Office
Anthem Blue Cross and Blue Shield
Brauman Moore Law Offices
Brown Mackie College - Indianapolis
Caregiver Homes of Indiana
Caregivers, Inc.
Crowe Horwath LLP
Guardian Medical Monitoring, Inc.
The Health Foundation of Greater Indianapolis, Inc.
Home Health Depot, Inc.
IU Health Plans
Indianapolis Power & Light Company
Individual Support Services, Inc.
Eastern Star Church (JHS)
The Justus Family of Companies
Law Office of Claire E. Lewis
Marion County Public Health Department
Maurer Family Foundation, Inc.
Nursefinders of Indianapolis, Inc.
Touchpoint Senior Services / Community Health Network

Advocate — \$1,000+

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Community Rehabilitation Hospital
Eskenazi Health
Franciscan St. Francis Health
Home Services Unlimited, Inc.
IU Health Methodist Trauma Services

Joy Health Services, LLC
The National Bank of Indianapolis
North Central Church of Christ
RN & Allied Specialties
IDND
Second Presbyterian Church
Solutions4eBiz
TWG Development, LLC
WTHR TV Channel 13
Wharton Insurance and Financial Services
The Zink Family Foundation, Inc.

Supporter — \$500+

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Edward F. Petri Company
Hedges and Associates, LLC
Humana, Inc.
IPL Luminaries
Indiana Energy Association
Markey's Rental & Staging
Kit Media
Oasis at 30th St
Pillar Group

\$100+

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Southeastern Church of Christ
The Barrington of Carmel

Up to \$99

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18 Millionth Meal

Comfort Keepers

40th Anniversary Disco Ball Sponsors

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Marion County Public Health Department
Maurer Family Foundation, Inc.
National Bank of Indianapolis
Printing Partners
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Unique Home Solutions
United Home Healthcare, Inc.
WTHR TV Channel 13

Safe at Home Sponsors

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Home Health Depot, Inc.
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IU Health Plans
National Council on Aging
Nursefinders of Indianapolis, Inc.
Touchpoint Senior Services / Community Health Network
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Signature Breakfast Sponsors

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United Home Healthcare, Inc.
Wharton Insurance and Financial Services

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Champion — \$10,000+
Mac Fehsenfeld

Leader — \$5,000+

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Benefactor — \$2,500+

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\$100+

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IN HONOR OF
 Jessie Mae Theadford
DONOR
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IN HONOR OF
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IN MEMORY OF
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John R. Holmes
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